CustomerCall"))

Restaurant Paging System

Smarter paging for shorter waits and more satisfied customers

Leaders in On-Site Wireless Communication Software/Hardware – Hospitality, Healthcare, Retail, Education, Leisure and Industrial

Smarter service, better communication

Setting a new standard in restaurant paging, Call Systems Technology's leading CustomerCall™ IQ pager immediately improves customer service and operator efficiency. CustomerCall IQ has built-in basic table management capabilities and is able to estimate wait time at no extra charge – an industry exclusive. And the revolutionary, patented renumbering system provides time and money savings that will forever change the way you program, stock and re-order guest pagers.

Sleek new design for easy portability and added guest convenience

The 'invisible' queue

Give waiting guests a CustomerCall IQ pager and they are free to wander nearby or sit at the bar and relax, without worrying about losing their place in the queue. CustomerCall IQ pagers reduce congestion at the hostess stand and create a physical tie to the restaurant, industry-proven to result in fewer walk-aways and increased table turns. Better yet, your staff will spend less time searching for customers and more time delivering excellent service. Your customer satisfaction increases as guests have a good experience as soon as they walk in the door.

It's never been easier to use

CustomerCall's exclusive, patent-pending renumbering system automatically renumbers pagers at the touch of a button. Simply place them in the interchangeable charger slots at the end of the day. No more tracking numbers to see which ones are missing, or ending up with duplicates when reordering.

With the touch of a button, pagers are automatically renumbered – it's that easy!

"My restaurant is noisy at times - what if my customers have difficulty hearing their pager?"

Simply adjust the volume, remotely, over the air. The pager's vibration and lights also help attract attention.

"What happens if waiting customers wander out of range?"

Customers who wander out of range of the transmitter will be notified by the pager – LOUDLY.

"Can I customise my pagers?"

The promo pocket provides spa promotion, such as special even our customers, third party adve way to pay for your system and

s and more satisfied customers

Wait time estimation

Only a CustomerCall IQ Base Station can estimate wait times – at no extra charge. Wait times are automatically calculated for you. With more accurate estimates in hand, you will reduce walk-aways, improve the customer experience and turn tables faster.

Track table status

Give your host an instant visual display of table status on the floor, directly from the CustomerCall IQ Base Station. Its bright, easy-to-read display provides open and bus table status at a glance. Add a TableScout transmitter and instantly update table status from the floor.

Optional *TableScout™*

Add a TableScout transmitter to your system so wait and bus staff can update the table status from the dining room, without running back to the host station. TableScout reduces labour and turns tables more quickly.

Integrate with your existing table management software

CustomerCall IQ's open architecture allows for easy integration to any table management or kitchen video system.

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ce for your own branding and
nts and offers. Popular with many of
rtising or sponsorship is an excellent
create a continuous revenue stream.

"My staff are busy - what happens if pagers are returned to the racks in the wrong order?"

The CustomerCall IQ system can re-number pagers from the transmitter in a single press of a button.

"How do I upgrade to CustomerCall IQ?"

Call CST today! The CustomerCall IQ system is easy to install and simple to use.

Strategic Distributor for HME Wireless®

Call Systems Technology is the exclusive EMEA partner for HME Wireless®

Distributed by:

Call Systems Technology

Established in 1995, CST is the market leader in UK hospitality paging systems. Customers range from independent hospitality and leisure venues to global retail and manufacturing companies.

- Proven leaders in wireless technology
- Robust and reliable systems designed for everyday use
- Excellent warranty service & after care
- Experienced in major implementation & roll-outs with leading brands and corporations
- Excellent references and client testimonials
- Over 15,000 systems supported in the UK & Europe
- Partners with world leaders

CST offers a range of paging solutions to enhance your restaurant efficiency and customers' experience.

CustomerCall⁾⁾ *Restaurant Paging System*

Queuing customers can wait where they wish, when handed a CustomerCall™ pager. As soon as their table or food is ready, an alert is sent to the pager for their return. No more congestion at the hostess stand and staff spend less time searching for customers.

EasyCall⁾⁾ *Table Paging System*

EasyCall™ is a wireless solution enabling customers to silently call for service at the touch of a button – without leaving their seat. Customers no longer have to wave or shout to call for service, as staff know immediately when to attend to them.

WaiterCall⁾⁾ *Paging System*

Our popular wireless paging system enables the kitchen to alert service staff as soon as orders are ready for collection. Meals are served hot and fresh, and waiters spend more time on floor serving customers.